

HAMPTON ROADS SPS REGIONAL PERFORMANCE SUPPORT FORUM

1 JULY 1999

- SPS PMO visited FISC Norfolk to conduct an operational assessment and provide any assistance if possible to improve productivity. FISC Norfolk is already in a work around mode for numerous operations, the only improvement recommended by PMO involved upgrading SPS workstation memory to 128MB. PMO to forward copies of Computer Based Training CDs for Version 4.0 to assist SPS users who are not as PD2 proficient as others.
- AMS Tiger Team visited FISC Norfolk to incorporate fixes to SYBASE reducing dead locking errors. Suggested other regional sites contact AMS for same support.
- COGNOS – Training still an immediate requirement but not yet available nor approved by PMO. Discussed using power cube for reporting, used mainly for monthly reporting requirements. Must run SQL script to populate power cube fields. PMO Chris Wenrich to provide the SQL script.
- Forward presentation given to General Malishenko to regional members. Identifies enhancements and fixes in upcoming releases.
- PWC Norfolk scheduled to implement Version 4.1a on 6 Aug 1999.
- NAS Oceana discussed problems with regenerating CLINs and losing data. NAS Oceana's recommendation: After the CLIN information is finished and generated, do not regenerate the CLIN again unless there are changes specifically to the CLIN. Making changes to the document itself in the process of fine-tuning and regenerating the document several times does not affect the CLIN. If the CLINs are regenerated unnecessarily, they are more likely to drop information and lose multiple CLINs from the order. The only way to correct this is to delete the order and start again. In addition, information that defaults from the requisitions can be changed and regenerated. The drawback comes in the regeneration of the document. The information must be saved or updated every time the document is regenerated or it will revert back to the default information. This can be avoided by ensuring the information is on the request before starting the order. Once the order is in draft form, the PR must be unapproved, changed, and saved, however, this does not always work.
- One of FISC Norfolk's managers attended a procurement training class in Fairfax, VA, the week of 28 June 1999. She had the opportunity to discuss SPS problems with other service branches on SPS. Individuals exchanged names, phone numbers, problems, and work arounds in SPS and will continue to share information in the future.

Next meeting will be on 15 July 1999.

Sue Smith